

February 20, 2014

Mr. Aaron J. Heller, Owner/Instructor On Scene Training Associates, LLC 68 Evergreen Road New Egypt, NJ 08533

Dear Mr. Heller,

Please accept my sincere thanks on behalf of Palm Bay Fire-Rescue for coordinating the practical training opportunity for more than 100 Palm Bay Fire-Rescue and Brevard County Fire Rescue firefighters.

This training occurred over a three day period (February 6, 7 and 8) On Scene Training Associates, LLC, provided us with a great program of instruction on Truck Company and Engine Company Operations. Palm Bay City Manager Susan Hann attended and participated in some of the truck and engine company evolutions, allowing her a greater understanding of our specific Department's challenges and the challenges generally faced by firefighters.

In my opinion, there is nothing better than hands-on training led by knowledgeable, experienced and dedicated instructors. In fact, on February 14, 2014 we had a fire at a local pizza shop and put one of the newly acquired skills to the test. Our crews were able to quickly gain entry into the business using the techniques demonstrated by Instructor John Simpson with very little damage to the structure or delay in deploying firefighting operations.

Again, your generosity has been invested well, and we are grateful to be the recipients. Thank you.

Scott Lunden, Battalion Chief

Palm Bay Fire-Rescue

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CC: James R. Stables, Fire Chief

John Simpson, Instructor, On Scene Training Assoc. LLC