



February 28, 2014

Mr. John Simpson
776 Micco Street SW
Palm Bay, FL 32908

Dear John,

On February 6, 7 and 8, your company provided us with hands-on training, including instructions on hose revolutions, power saw techniques as well as search and rescue techniques.

We would like to express our deep gratitude to you for initiating and coordinating this training, including obtaining funding to cover the costs from True North.

I believe there is nothing better than hands-on training led by knowledgeable, experienced, and dedicated instructors. In fact, on February 14, 2014, we had a fire at a local pizza shop and put one of the newly acquired skills to the test. Our crews were able to quickly gain entry into the business, using the techniques you demonstrated, with very little damage to the structure or delay in deploying firefighting operations.

Again, we appreciate the time you spent on this event. We are the benefactors of a very successful venture.

Sincerely,

Scott Lunden, Battalion Chief
Palm Bay Fire-Rescue

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CC: James R. Stables, Fire Chief
Aaron J. Heller, On Scene Training Assoc. LLC

Fire Department